



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN/015/08NKS

**C A No. Appiled For**  
**Complaint No. 167/2023**

**In the matter of:**

Areeba Khan .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

**Appearance:**

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

**ORDER**

Date of Hearing: 11<sup>th</sup> April, 2023

Date of Order: 1<sup>st</sup> May, 2023

**Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)**

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "Energy Dues Pending". Complainant, pleading that respondent has not released new electricity connection with the reason "Energy Dues, but complainant alleged that the said dues are pending on other users and there are more that twenty meters existing there.

*for Alvi*  
Attested True Copy

Secretary  
CGRF (BYPL)


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Therefore he prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. F-69, F/F, F Block, Jawahar Park Laxmi Nagar, Delhi-92 vide Request no. 8006200094 but respondent rejected his application for new connection on the pretext of other users dues pending. Therefore, complainant's application for release of new connection may be granted.
3. Case was put up for hearing on 11.04.2023, when representative of the complainant was present and OP submitted that his grievance has been redressed.
4. OP in its mail dated 27.04.23 submitted withdrawal letter duly signed by the complainant.
5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

  
(P.K. SINGH)  
CHAIRMAN

  
(S.R. KHAN)  
MEMBER-TECH

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

(H.S. SOHAL)  
MEMBER  
(ON LEAVE)

  
Attested True Copy

Secretary  
CGRF (BYPL)